

ASSOCIATE PROJECT MANAGER

Key information

Reference: ST0310 Version: 1.4 Level: 4 Typical duration to gateway: 18 months Typical EPA period: 5 months Maximum funding: £7000 Route: Business and administration Date updated: 22/04/2024 Approved for delivery: 19 August 2016 Lars code: 128 EQA provider: Ofqual Example progression routes: Project manager (integrated degree)

Details of the occupational standard

Occupation summary

This occupation is found in small, medium, and large organisations within the public, private and third sectors. Associate project managers work in all sectors such as government, retail, food and drink, infrastructure, education, charities, research, and banking. The working environment can vary from being in an office, on site, at client, and contactor's locations and working remotely.

The broad purpose of the occupation is to contribute to the successful delivery of a project, ensuring its scope and benefits are achieved as planned. They do this primarily by identifying, resourcing, scheduling, and monitoring the activities that need to happen in a certain sequence and timescale. They monitor the project objectives and milestones and adjust plans in accordance with evolving circumstances.

Associate project managers are key to enabling organisations meet their business goals by successful project delivery. Projects can be large or small and deliver a required product that either creates something new or improves efficiency and effectiveness, such as designing and constructing a new motorway or implementing a new IT system. Projects are diverse in nature and could involve anything from banking through to construction. Many organisations deliver their own projects, using in-house associate project managers to work on scope they might be already familiar with. Some associate project manager's work on a contract basis or for specialist organisations that deliver outsourced project work on behalf of clients.

In their daily work, an employee in this occupation interacts with a range of internal stakeholders including members of their own team and other departments such as IT, legal, finance, strategy, HR, operations, commercial, marketing, sustainability, senior management, and governing decision-making bodies. They also interact with a range of external stakeholders such

as members of the public, investors, customers, regulators, suppliers, auditors, and partners. They will typically report to the Project Manager who ensures the delivery of the project scope.

An employee in this occupation will be responsible for identifying, defining, and delivering some or all the aspects of a projects lifecycle within the limits set by the project manager. Associate project managers work on their own and in a range of team settings.

They may contribute to the drafting of business cases that justify why a project is required. They will collaborate with stakeholders to negotiate and allocate project activities to members of the integrated project team.

The Associate project manager will be monitoring progress using relevant project tools and techniques and is also responsible for quality assuring work to completion. They will report on progress and adapt plans as needed.

They will apply codes of practice, legislation, and regulation in respect of the organisation's areas of operation. This will apply not only to legal and ethical responsibilities but will include the central placement of inclusion and sustainability. Associate project managers manage conflicting project and current political objectives such as net carbon zero, and risk management to influence successful outcomes.

They work within agreed budgets and available resources, and work without high levels of supervision, usually reporting to the project manager. They may occasionally be responsible for decision making, but more often will guide or influence the decisions of others.

They must also escalate project issues beyond the scope of their role or when they identify significant project risks and issues.

They analyse and incorporate lessons learned into future project management and to keep their project skills up to date.

They contribute to overall project aims in line with customer requirements.

They will understand how their role supports the wider organisation and project structure.

Typical job titles include:

Assistant project manager 🕗	Junior project manager 🕗	Project support 🕗
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Occupation duties

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DUTY	KSBS	
Duty 1 Support the project team in delivering the lifecycle of a project.	K1 K2 K3 K4 K5 K6 K8 K12 K15 K30 K31	
	S1 S2 S3 S5 S6 S18 S19 S23	
	B2 B3 B5	
Duty 2 Review, analyse, and provide feedback on a business case to ensure the project remains valid.	K1 K2 K3 K4 K5 K6 K7 K8 K9 K10 K11 K13 K14 K15 K23 K27 K28 K29 K30	
	S1 S2 S3 S5 S6 S9 S19 S24 S25	
	B2 B4 B5	
Duty 3 Contribute to and deliver elements of the stakeholder engagement process to commence and	K4 K11 K12 K14 K15 K30	
progress project delivery, and collaborate with	S2 S3 S4 S5 S11 S19	
stakeholders to communicate the project plan.	B1 B2 B4 B5	
Duty 4 Develop, update, and continually review, relevant sections of the project scope document.	K11 K15 K19 K30	
relevant sections of the project scope document.	S6 S7 S10 S19 S25	
	B1 B2 B4 B5	
Duty 5 Prepare documents or diagrams which illustrate	K13 K15 K21 K30 K31	
and deliver the key milestones and stages of a project schedule.	S1 S3 S7 S12 S19 S22	
	B1 B2 B4 B5	
Duty 6 Plan the resources required to deliver a project	K6 K8 K15 K16 K17 K21 K22 K24 K30	
or the activities within the project.	S6 S7 S12 S17 S18 S19 S26	
	B1 B2 B4 B5	
Duty 7 Use quality management systems to ensure	K4 K15 K16 K17 K27 K28 K30	
that project delivery meets legislative and local requirements.	S15 S23	
	B1 B3 B5	

Duty 8 Identify and manage risks and opportunities, to drive the successful delivery of the project.	K2 K4 K15 K23 K30 S4 S5 S7 S13 S14 S24	
	B3 B4 B5	
Duty 9 Contribute to the production and presentation of the key project documents through governance to gain approval.	K1 K2 K3 K4 K5 K7 K15 K16 K17 K30 K31	
	S1 S3 S4 S5 S6 S7 S12 S18 S19 S20 B3 B4	
	D3 D4	
Duty 10 Monitor and report on budget forecast, spend and variance.	K6 K15 K17 K18 K20 K25 K30	
	S1 S4 S8 S21 S26	
	B1 B4 B5	
Duty 11 Collate, analyse, and report on data relating to project performance.	K15 K16 K17 K20 K26 K30 K31	
	S1 S7 S8 S19 S21 S24	
	B1 B5	
Duty 12 Monitor performance trends and process	K11 K12 K15 K20 K30	
change controls to support the management of project scope.	S7 S8 S10 S22 S25	
	B1 B2 B4 B5	
Duty 13 Review the project and report on lessons	K15 K16 K17 K26 K30	
learned which contribute to continuous improvement for future project delivery.	S1 S3 S4 S11 S16 S18 S19 S25	
	B4 B5	
Duty 14 Contribute to the project objectives and key performance indicators which drive and improve	K1 K2 K3 K4 K5 K13 K15 K16 K17 K21 K26 K27 K28 K30	
performance and sustainability goals.	S3 S4 S5 S6 S11 S16 S19	
	B2 B3 B4 B5	

KSBs Knowledge

K1: The differences between projects and business as usual.

K2: The importance of alignment between the project and organisational objectives.

K3: The interdependencies between project, programme, and portfolio management.

K4: Techniques used to understand the project context, such as PESTLE (political, economic, social, technological, legal, and environmental), SWOT (strength, weakness, opportunities, threats) or VUCA (velocity, uncertainty, complexity, ambiguity).

K5: The need and benefit of the project governance structure, requirements, and process and the impact on their role.

K6: The differences and comparative benefits between functional, matrix and project structures.

K7: Different roles and responsibilities within a project environment.

K8: The differences and comparative benefits between linear, iterative and hybrid life cycle approaches.

K9: Importance, content, and purpose of a business case.

K10: Approaches to the maintenance of a business case and the management of the benefits which will be achieved upon the successful delivery of the project.

K11: The purpose, format, and significance of the project management plan.

K12: Methods used to define, record, integrate, deliver, and manage scope.

K13: The identification, analysis, and management of stakeholders.

K14: Communication techniques and approaches to interact with stakeholders to meet their requirements.

K15: The use of information management.

K16: Techniques for managing conflict and negotiation.

K17: Techniques for working collaboratively within a team and with stakeholders.

K18: How and when to apply different estimating methods.

K19: Configuration management and change control.

K20: The principles of earned value management (EVM) and the interpretation of EVM information.

K21: Project scheduling and maintenance, including critical path analysis.

K22: Allocation and management of resources throughout the project life cycle.

K23: Principles of project risk and issue management.

K24: Procurement strategies and processes that are both ethical and sustainable.

K25: The role and purpose of quality requirements, planning and control in a project environment.

K26: Principles for evaluating project success, including how lessons learned are captured and can impact future project delivery.

K27: Relevant regulations and legislation such as data protection, and how they impact on their role.

K28: The impact of project objectives and how to respond to challenges around sustainability and the UK Government's policy to achieve net carbon zero.

K29: Principles of conducting project management activities which are ethical and inclusive.

K30: Technology and software used in the performance of project management activities.

K31: Presentation tools and techniques.

Skills

S1: Use project monitoring and reporting techniques to track, interpret and report on performance.

S2: Manage and engage with stakeholders.

S3: Influence and negotiate with others to create a positive outcome for the project.

S4: Resolve conflict as and when required with stakeholders within limits of responsibility.

S5: Adapt communications to different stakeholders.

S6: Communicate and support the project vision, to ensure buy in to the project objectives.

S7: Collate and analyse information and provide input to support negotiations relating to project objectives.

S8: Monitor and analyse project budgets.

S9: Review and provide feedback on a project business case to ensure the project remains valid.

S10: Apply change control processes to support the management of project scope.

S11: Evaluate an integrated project management plan to provide recommendations on areas for improvement.

S12: Prepare, monitor, and schedule activities that contribute to the delivery of the overall project schedule and objectives.

S13: Evaluate and make recommendations on the risk management plan to threats to delivery and recommend solutions.

S14: Identify and monitor project risks and issues; and plan and implement responses to them.

\$15: Deliver a Quality Management Plan which contributes to quality control processes.

S16: Use an organisation's continual improvement process including lessons learned to improve performance.

S17: Support the preparation or maintenance of a resource management plan for project activities.

S18: Work with stakeholders to deliver the project.

S19: Use digital tools and software to meet project objectives for example research, collaboration, presentations, and resolution of problems.

S20: Provide underpinning data to support the written submission through the governance process.

S21: Work within the approved project budget.

S22: Ensure that integrated schedules support critical path analysis, interface management, resource forecasting and risk management.

S23: Apply relevant legislation, regulations, codes of practice, and ethical guidance where appropriate to their work.

S24: Use data to inform decisions on actions to take to mitigate risks on project.

S25: Use configuration management and change control to schedule and maintain projects.

S26: Manages resources through the project lifecycle.

Behaviours

B1: Works flexibly and adapts to circumstances.

B2: Works collaboratively and builds strong relationships with others across the organisation and external stakeholders.

B3: Has accountability and ownership of their tasks and workload.

B4: Operates professionally with integrity and confidentiality.

B5: Seeks learning opportunities and continuous professional development.

Qualifications

English and Maths

Apprentices without level 2 English and maths will need to achieve this level prior to taking the End-Point Assessment. For those with an education, health and care plan or a legacy statement, the apprenticeship's English and maths minimum requirement is Entry Level 3. A British Sign Language (BSL) qualification is an alternative to the English qualification for those whose primary language is BSL.

Professional recognition

This standard aligns with the following professional recognition:

• Association for Project Management for Associate Membership

Version log

Version	Change detail	Earliest start date	Latest start date	Latest end date
1.4	Occupational standard, end- point assessment plan and funding band has been revised.	22/04/2024	Not set	Not set
1.3	The funding band for this standard has been reviewed as part of the apprenticeship funding band review. The new funding band is £6000	04/03/2019	21/04/2024	Not set
1.2	End-point assessment plan revised	16/03/2018	03/03/2019	Not set
1.1	Standard revised	08/03/2018	15/03/2018	Not set
1.0	Retired	19/08/2016	07/03/2018	Not set

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