

**FACILITIES AND ESTATES - APPRENTICE OF THE WEEK**

**BETSAN ALLCOTT**  
**LEVEL 4 BUILDING SERVICES ENGINEERING**  
**SENIOR TECHNICIAN**



**BETSAN ALLCOTT**  
Administration Manager

**Meet Betsan Allcott,  
an Administration Manager  
at Birmingham Women's and  
Children's NHS Foundation Trust.**

**What apprenticeship are you studying  
and what does the study involve?**

I am studying the Level 4 Building Services Engineering Senior Technician apprenticeship.

**Why did you want to do the apprenticeship?**

To learn more about the business and environment that I work in and to be able to progress my own career. Working in the Estates Department, I have learnt quite a lot about how everything works - it was really interesting! I also got to see the engineering side of the hospital and saw how other people were studying while they were working and progressing through various pathways and thought this is great! I looked into it further, spoke with my line manager and the colleges about the courses I could do.

**What is your current role?**

I am an Administration Manager for Estates and Capital Projects Department

**How did you get into your current role?**

After getting furloughed from my previous employer in the hospitality industry in March 2020, I decided to look for some alternative work related to my skills, so I went to an agency. I then started as an Administration Assistant at the hospital. I was fortunate enough to get a permanent position and I have progressed to Administration Manager.

**What has been your proudest achievement on your apprenticeship to date?**

Learning so much more about the job that our department does and being able to understand more about it.

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**What do you want to do once you complete your apprenticeship?**

I would like to continue my education up to degree and masters level whilst also progressing my career

**What would you say to someone considering an apprenticeship?**

Do it! It has been an amazing opportunity which anyone would be lucky to have. To be able to learn whilst also working and progressing my own career and development is an opportunity I couldn't be more grateful for and will help me endlessly going into the future.

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