Eleanor Walsh North West Anglia NHS Foundation Trust



We spoke with Eleanor Walsh, a Maternity Support Staff Facilitator at North West Anglia NHS Foundation Trust. Eleanor completed an apprenticeship in 2015, keep reading to find out more about her experiences.



What apprenticeship did you study and what did it involve?

In 2015 I completed an Advanced Apprenticeship in Health* which included a Level 3 Diploma in Maternity in Paediatric Support, Maths and English at Level 2 and Personal, Learning and Thinking Skills.

*The Advanced Apprenticeship in (Maternity & Paediatric Health Support) has been replaced with a dedicated option for Maternity Support Workers in the Senior Healthcare **Support** Worker apprenticeship standard. To learn more about this apprenticeship please visit **here**.

Why did you want to do the apprenticeship?

I wanted to further my knowledge and prospects within Maternity.

What is your current role?

I am a Maternity Support Staff Facilitator with the Practice Development Team

How did you get into your current role?

This is a new role within Maternity but one which I have felt for years was needed. I previously had a link role, teaching moving and handling with the Practice Development Team. I really enjoyed teaching and supporting both new starters, colleagues and Midwifery Students so when the role came up I had to apply.

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Have you checked out our <u>Midwifery</u> page on HASO. It contains a variety of resources and guidance. The page is part of HASO's <u>Job</u> <u>Family</u> section which includes other areas such as <u>Nursing</u>, <u>Allied</u> <u>Health Professions</u>, <u>Education and Learning</u> and more.

What has been your proudest achievement since your apprenticeship to date?

I am really proud that I have been able to move this new role forward and provide support to my colleagues.

What are your plans within your new role?

I am hoping to devise a bespoke updated training programme for support staff so that we are recognised as having different needs to Midwives and spend time learning about our own role. I hope that this will help to retain and upskill our quality support staff.

What would you say to someone considering an apprenticeship?

Go for it, it helps to open doors for you and with the new progression plans coming into place it's another step on a longer journey should you wish to.



If you are interested in Education and Learning Apprenticeships, click on the above image to discover a range of apprenticeships in this area.