

Jessica Longworth Bridgewater Community Healthcare NHS Foundation Trust



Jessica Longworth is a Healthcare Support Worker at Bridgewater Community Healthcare NHS Foundation Trust. We spoke to Jessica recently about her experiences of the Care Certificate, keep reading to find out more.

What is your current role?

I am a Healthcare Support Worker.

How did you get into your current role?

I was an administrator for the district nurses for over 3 years and wanted to progress further so i went through the interview process and was successful.

What were you doing when you completed the Care Certificate?

I was working within the district nursing team as an administrative nursing assistant.

The Care Certificate is an identified set of standards that health and social care workers adhere to in their daily working life. [Click here](#) to learn more about the Care Certificate.



What did you like about the Care Certificate, has it helped you in your role?

I liked being more patient facing and meeting new people. Learning new things and helping the HCA's (Healthcare Assistants) and nurses with care towards a patient.

Have there been any challenges?

Going into palliative patients I found hard at first but I have gotten more confidence and I now have an interest in palliative care.

What are you doing now?

I am now undertaking the Healthcare Support Worker apprenticeship and awaiting a start date for college for my NVQ Level 3.