

# AMBULANCE SUPPORT WORKER APPRENTICESHIP (EMERGENCY, URGENT AND NON-URGENT)

INFORMATION  
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# APPRENTICESHIP OVERVIEW

Ambulance Support Workers respond to emergency (999), urgent and or/unscheduled care calls from the public and/or wider health and social care communities to provide care and clinical support to individuals of all ages within an agreed scope of practice and outside of a multi-disciplinary hospital team, or provide scheduled non-urgent transport for people with specific health needs.

STANDARD



EPA

LEVEL  
3

DURATION  
13 MONTHS

REFERENCE  
ST0627

# ENTRY REQUIREMENTS AND QUALIFICATIONS

## Qualifications

Apprentices will be required to complete two mandatory qualifications covering ambulance care and ambulance driving, with the combination being selected based on the specific role.

One accredited level 3 ambulance care qualification, from

- Diploma in Ambulance Emergency and Urgent Care Support
- Certificate in Ambulance Patient Care: Urgent Care Services
- Award in Ambulance Patient Care: Non-Urgent Care Services
- Certificate in Ambulance Patient Care: Non-Urgent Care Services

One accredited ambulance driving qualification, from

- level 3 Certificate in Emergency Response Ambulance Driving
- level 3 Award in Patient Care Services: Ambulance Driving

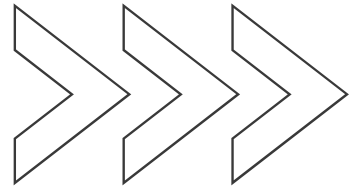
All apprentices must also pass the apprenticeship end-point assessment.

The apprentice must complete an induction which meets the 15 standards as set out in the Care Certificate.

## Entry requirements

Entry will be determined by employers and will include a fitness test and an organisational interview; Full GB driving licence.

Apprentices without level 2 English and maths will need to achieve this level prior to completing the end-point assessment.



# Training Provider

All providers who want to deliver apprenticeship training must be on the Apprenticeship Provider and Assessment Register (APAR). Employers must choose a provider from the Register.

Providers must meet a clear set of criteria in order to be included on the Register. These include financial health, capacity/capability and quality criteria. If a provider does not meet these criteria they will not be included on the Register.

[Click here](#) for a list of registered providers for the Ambulance Support Worker (Emergency, Urgent and Non-urgent) apprenticeship.

Employers can also apply to the APAR to become an employer provider, find out more [here](#).



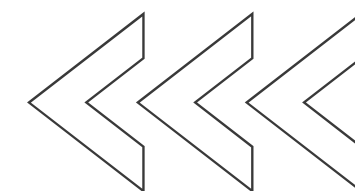
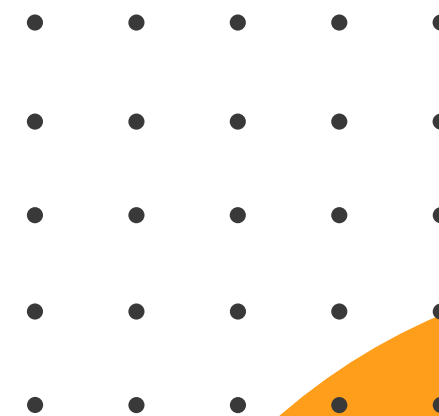
# End point assessment

As part of their apprenticeship, apprentices will have to complete end-point assessment.

The end-point assessment organisation will assess the apprentice in line with the Ambulance Support Worker (Emergency, Urgent and Non-urgent) Assessment Plan. This ensures that all apprentices are assessed holistically to a consistent standard at the end of their apprenticeship.

Organisations offering end-point assessment will need to be registered on the Apprenticeship Provider and Assessment Register (APAR).

[Click here](#) for a list of EPAOs registered for the Ambulance Support Worker (Emergency, Urgent and Non-urgent) apprenticeship.





# APPLYING AND PROGRESSION ROUTES

Candidates interested in applying for the Ambulance Support Worker apprenticeship should visit [NHS Jobs](#), [Find an Apprenticeship website](#) and the [Find apprenticeship training for your apprentice](#) website. It may also be worth contacting training providers directly to make enquiries about the apprenticeships they offer.

Ambulance Support Worker apprentices will be over 18 and may earn more than the minimum apprenticeship wage. Pay is determined locally so whilst it may be higher, it cannot be lower than this amount. [Click here](#) for more information on apprentice pay.

Ambulance Support Workers will usually be paid at [AfC \(Agenda for Change\) band 3 or 4](#). With experience and further training, you could apply to train as a paramedic.

You could also progress to become a team leader or supervisor. You would be in charge of a team of emergency care assistants, responsible for allocating work and drawing up shift rotas.



# Case studies and resources



“The Ambulance Services apprenticeship standards printable shows the apprenticeships available in this area.”



More case studies

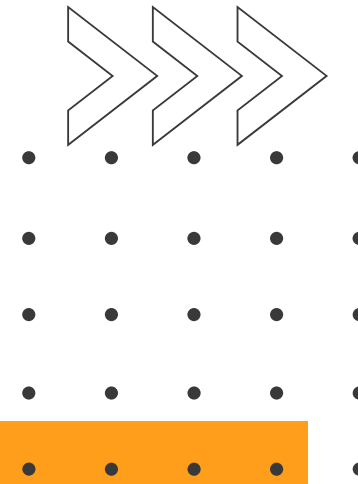
The HASO website has tools designed to help employers embed their apprenticeships, see resources below:

Long-Term Workforce Plan Hub - Designed to support employers through the process, end to end, from setting out employers organisational strategy right through to when the apprentices are in the workplace.

Pathways tool - The pathways tool can be used to view different roles and how to move from one apprenticeship occupation to another.

Costing Calculator tool - The calculator tool can be used to work out the potential cost of delivering apprenticeships.

# ABOUT HASO



NHS England (formerly Health Education England) sponsors [the Healthcare Apprenticeship Standards Online \(HASO\)](#) website. The website is hosted by Skills for Health and provides the health sector in England with a wide range of apprenticeship resources to train staff in clinical and non-clinical roles.

Apprenticeship standards are developed by employer-led Trailblazer groups in line with policy outlined by the Institute for Apprenticeships and Technical Education. NHS England (formerly Health Education England) sponsors Skills for Health to facilitate a range of these employer groups. This standard was developed by a trailblazer group sponsored by NHS England (formerly Health Education England) and facilitated by Skills for Health.

Skills for Health is facilitating the development of several other apprenticeship standards for use in the health sector.

