

CUSTOMER SERVICE SPECIALIST

LEVEL 3 CUSTOMER SERVICE SPECIALIST



SALES, MARKETING & PROCUREMENT ROUTE

**DURATION:
15 MONTHS**



1

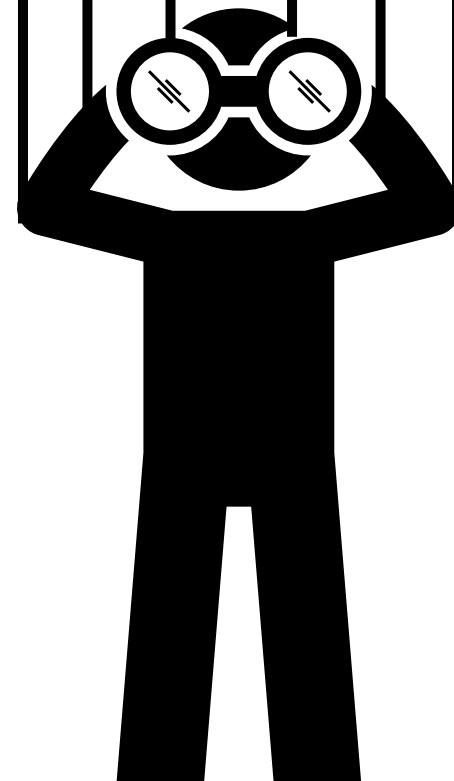
DIRECTS CUSTOMER SUPPORT WITHIN ALL SECTORS AND ORGANISATION TYPES

2

AN EXPERT IN THEIR ORGANISATION'S PRODUCTS AND/OR SERVICES,

3

ACTS AS A REFERRAL POINT FOR DEALING WITH MORE COMPLEX OR TECHNICAL CUSTOMER REQUESTS, COMPLAINTS, AND QUERIES



TO FIND OUT MORE, DOWNLOAD THE STANDARD AND END POINT ASSESSMENT PLAN USING THE URL BELOW

[HTTPS://HASO.SKILLSFORHEALTH.ORG.UK/STANDARDS/#STANDARD-372](https://haso.skillsforhealth.org.uk/standards/#standard-372)